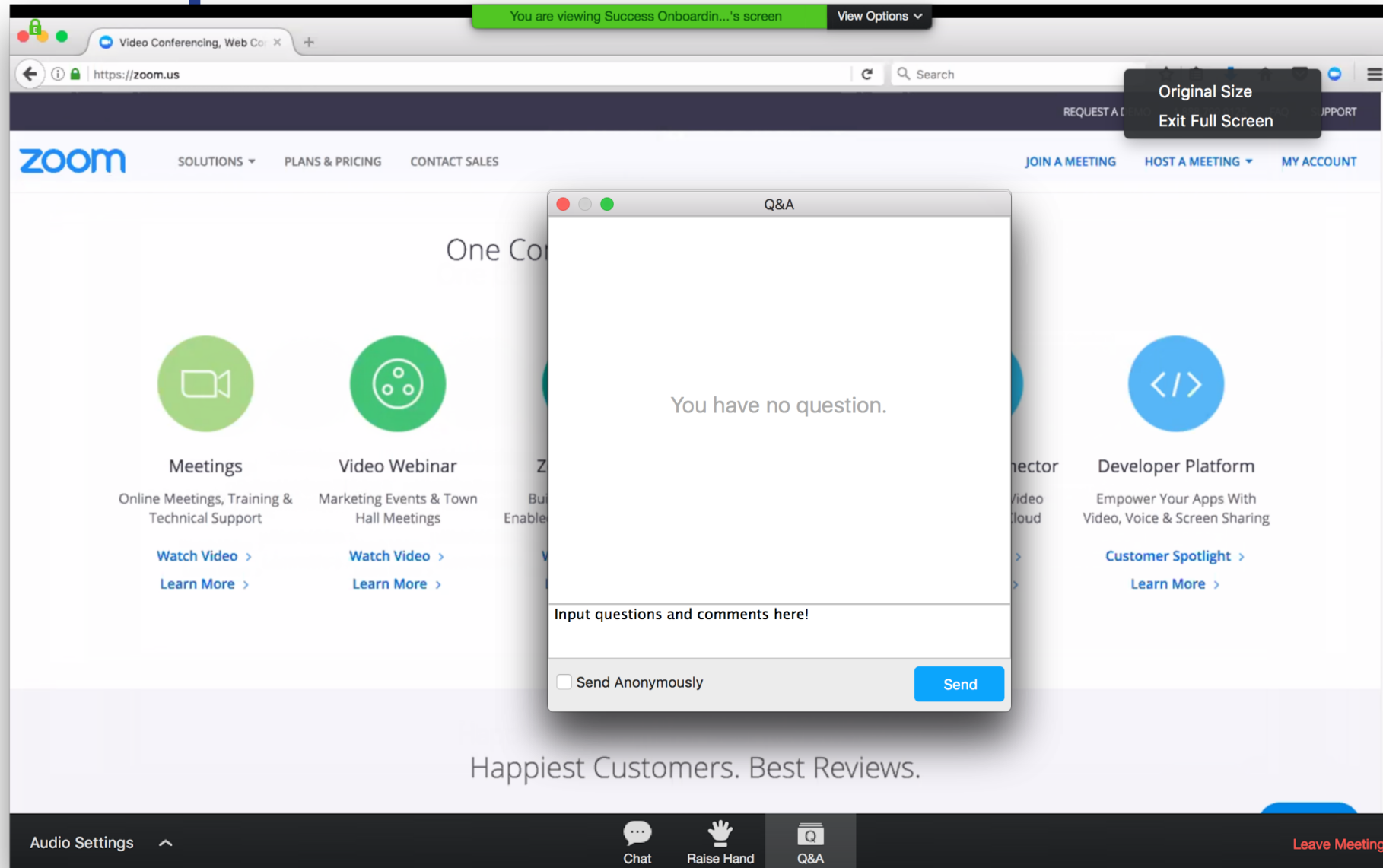


# MONTHLY WEBINAR SERIES

Financial Aid

# Participation & Interaction





# WELCOME TEXAS ONCOURSE USERS!

## Content Areas

Career Pathways ▶



Financial Aid ▶



Postsecondary Pathways ▶



Specialties ▶





**2,500**

COUNSELORS AND ADVISERS HELPED  
BUILD TEXAS ONCOURSE



**9,747**

EDUCATORS USE TEXAS ONCOURSE



**886**

DISTRICTS USE TEXAS ONCOURSE  
(OVER 65% OF THE DISTRICTS IN  
TEXAS)



WILL SERVE

**100%**

OF DISTRICTS IN TEXAS



WILL SERVE

**10,000+**

EDUCATORS ACROSS TEXAS



WILL HELP

**2.3 mil+**

MIDDLE AND HIGH SCHOOL STUDENTS  
PLAN FOR WHAT'S NEXT

**When educators use Texas OnCourse, they report that their  
confidence in their knowledge doubles.**

# AGENDA

- Introductions
- FAFSA Updates
- Texas OnCourse Resource Spotlight  
Samantha Gonzalez, Texas OnCourse
- State Financial Aid Programs  
Leah Smalley, Texas Higher Education Coordinating Board
- FAFSA Improvement Best Practices  
Holly Moore, Texas OnCourse Fellow, WISD
- Webinars 2018-2019
- Q & A and Wrap up





# Lara Gueguen

Senior Partnerships Coordinator, Texas OnCourse

# Samantha Gonzalez

Program Coordinator, Texas OnCourse



# Leah Smalley

Assistant Director, Financial Aid Services  
Texas Higher Education Coordinating Board







# Holly Moore

Texas OnCourse Leader Fellow

College Adviser, Waxahachie High School, Waxahachie ISD

A group of diverse students are sitting on a wooden bench outdoors. They are focused on their devices, including laptops and smartphones. The scene is overlaid with a semi-transparent blue and purple gradient. The text is in a clean, white, sans-serif font.

# **RESOURCES SPOT LIGHT**

## **12 Common FAFSA Mistakes**

## **University-Specific Financial Aid Policies**

# 12 Common FAFSA Mistakes

---

Explore these mistakes to help students avoid them when completing and submitting the FAFSA.

## 1. Not Completing the FAFSA Form

- There is no income cut-off for federal student aid.
- It's not just federal grants, it's also for Federal Work-Study funds, federal student loans and even scholarships offered by the state, school or private organization.

## 2. Not Using the Correct Website

- If you're asked to provide credit card information, you're not on the the official government website for the FAFSA ([fafsa.ed.gov](https://fafsa.ed.gov)).

## 3. Not Filling out the FAFSA Form as Soon as It's Available

- The FAFSA opens October 1st and financial aid is awarded on a first-come, first-served basis; some states and colleges run out of money early.

## 4. Not Filing the FAFSA Form by the Deadline

- Each state and school sets its own deadline, and some deadlines are very early.
- To be considered for the maximum amount of financial aid, fill out the FAFSA before the earliest deadline.

## 5. Not Getting an FSA ID Before Filling out the FAFSA

- When you register for an FSA ID, you may need to wait up to three days before you can use it to sign your FAFSA electronically.
- Don't wait; create an FSA ID before filling out the FAFSA to avoid missing any deadlines.

## 6. Not Using Your FSA ID to Start the FAFSA Form

- Your Social Security number, date of birth, and name must match exactly on your FSA ID and FAFSA. Using your FSA ID to log in ensures that your information will match.

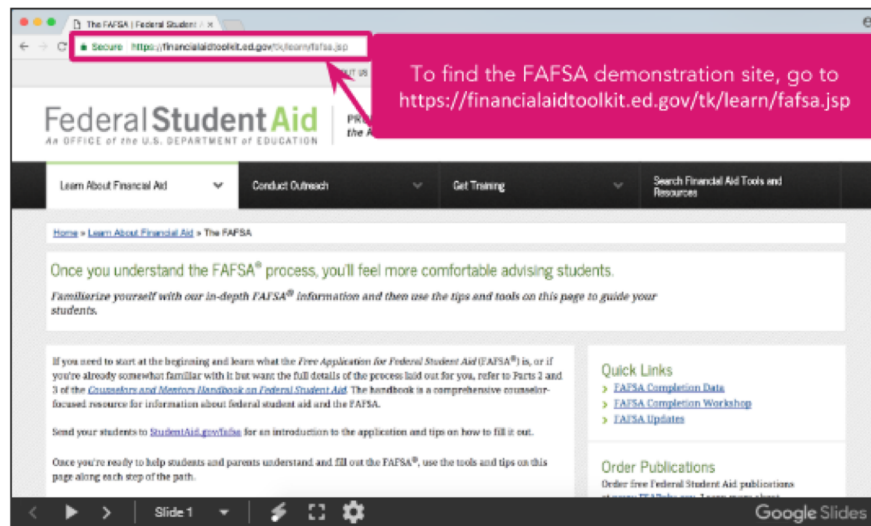


## University-Specific Financial Aid Policies and Requirements

The list below is meant to inform students who have DACA status and/or are able to travel outside of the Rio Grande Valley to pursue higher education in the state of Texas. We encourage you to work with the student's institution of choice to obtain a more comprehensive list of financial aid requirements and better understand their policies. Also keep in mind that some institutional policies may have changed since time of research.

College/ University	Priority Deadline	Form Used	Additional Documentation Required (In addition to TASFA Form requirements)
Angelo State	15 January	TASFA or Paper FAFSA (DACA)	<ul style="list-style-type: none"> <li>• Student and parent's income tax return (if applicable)</li> <li>• Dependent Verification Worksheet</li> <li>• Selective Service card for males</li> <li>• Tax transcripts</li> <li>• Contact financial aid office if not filing for special instructions.</li> <li>• Angelo State Forms: <a href="http://www.angelo.edu/faforms">www.angelo.edu/faforms</a></li> </ul>
Austin Community College	15 January	TASFA or Paper FAFSA	<ul style="list-style-type: none"> <li>• Tax transcript or Non-Tax Filer Statement with W-2</li> <li>• Employment Authorization Document (EAD) card, if applicable</li> <li>• Verification Worksheet</li> <li>• Selective Service card for males</li> <li>• ACC Financial Aid <a href="http://www.austincc.edu/students/financial-aid/apply-for-financial-aid/financial-aid-steps/undocumented-students">http://www.austincc.edu/students/financial-aid/apply-for-financial-aid/financial-aid-steps/undocumented-students</a></li> </ul>
Austin College (4-Year Private)	15 January	Paper FAFSA	<ul style="list-style-type: none"> <li>• Prior year federal tax return</li> <li>• W-2s</li> <li>• Employment Authorization Document (EAD) card, if applicable</li> <li>• Texas Core Residency Questionnaire</li> <li>• US Citizenship Certification Worksheet</li> <li>• Student Certifications of Information/ Authorization Worksheet</li> </ul>

## FAFSA Demonstration Site



## TASFA Practice Activity

To complete this activity, fill in the missing information in Step 4 of this practice TASFA form. Once you've finished the filling in the information, compare your practice application to the answers in the annotated TASFA form.



Miguel came to your office with a question about completing his TASFA application. Use the information below to help Miguel complete **Step 4 (including parts B, C, D, E, and F)** of his TASFA application.

- Miguel is a high school senior who participates in the free lunch program.
- Miguel's mother works and gets paid \$100 a week in cash.
- Miguel does not have a job.
- Neither Miguel or his mother will file a tax return.
- Miguel's mother has \$400 in a checking account.
- Miguel and his mother live with Javier, Miguel's older brother, who pays for their living expenses.
- Javier provides \$400 a month for food, \$900 a month for rent, and \$600 a month for additional bills.

**TEXAS**ONCOURSE

# Additional Practice: FAFSA and TASFA

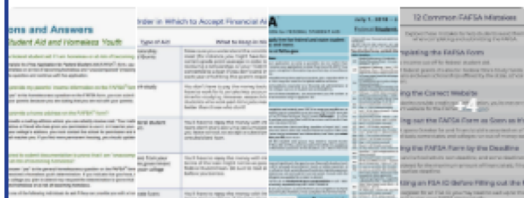
**TEXAS**ONCOURSE

# Free Application for Federal Student Aid FAFSA

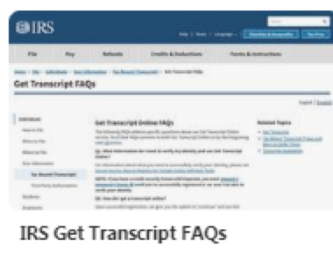
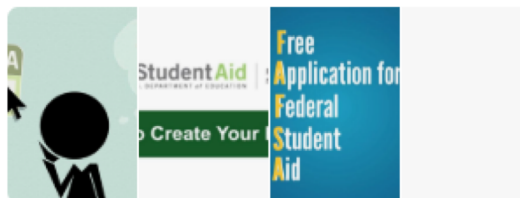
33 Pins · 2 sections · 73 followers

Financial aid is money supplied by a source other than the family to assist with the costs of a student attending college. The first and most important thing students must do when applying for financial aid of any type is complete and submit the FAFSA. Many states and colleges use the student's FAFSA data to determine their eligibility for state and school aid, and some private financial aid providers may use FAFSA information to determine whether they qualify for their aid.

## PDF Downloads



## Videos



# Texas Application for State Financial Aid TASFA

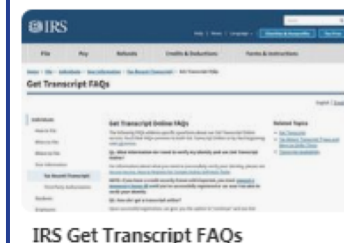
21 Pins · 2 sections · 73 followers

The Texas Application for State Financial Aid (TASFA) is used to collect information to help determine a student's eligibility for state financial aid programs that are administered by institutions of higher education in the state of Texas. Students who are classified as Texas residents but who cannot apply for federal financial aid are encouraged to complete the TASFA.

## PDF Downloads



## Videos



DACA Renewal Advice – Informed Immigrant

<https://www.pinterest.com/texasoncourse/>

TEXASONCOURSE



A group of students are sitting on bleachers in a school setting. They are holding laptops and smartphones, suggesting they are working on a project or studying. The image has a blue and purple color overlay.

# **FAFSA Updates**

## **What's new with the FAFSA**

# Changes on the 2019-20 FAFSA Form

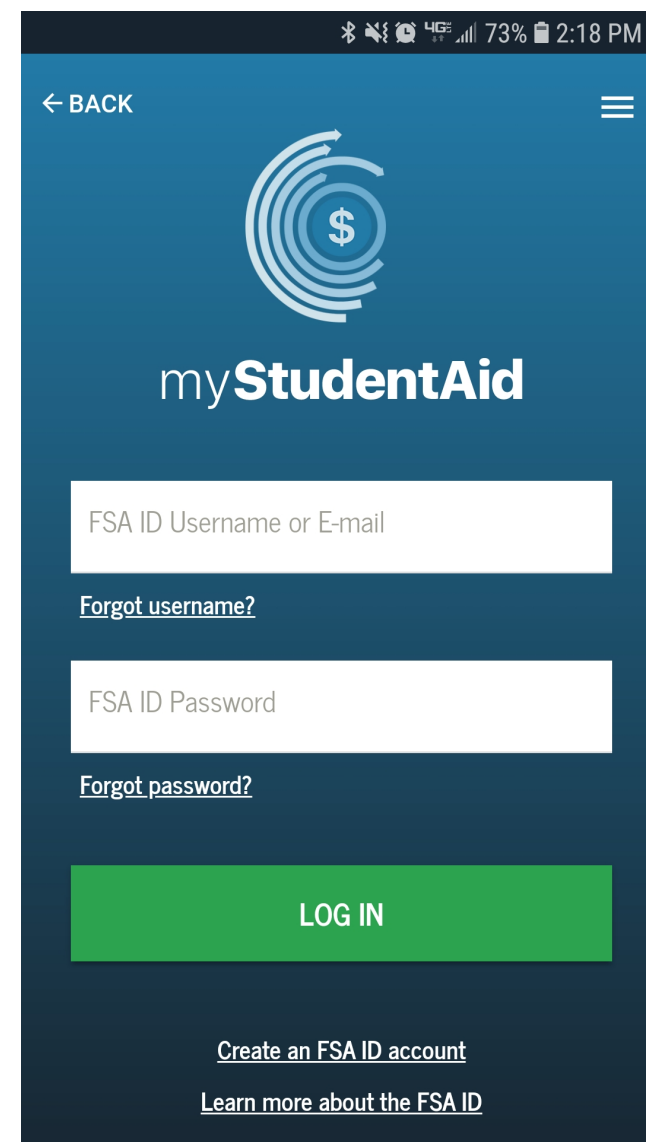
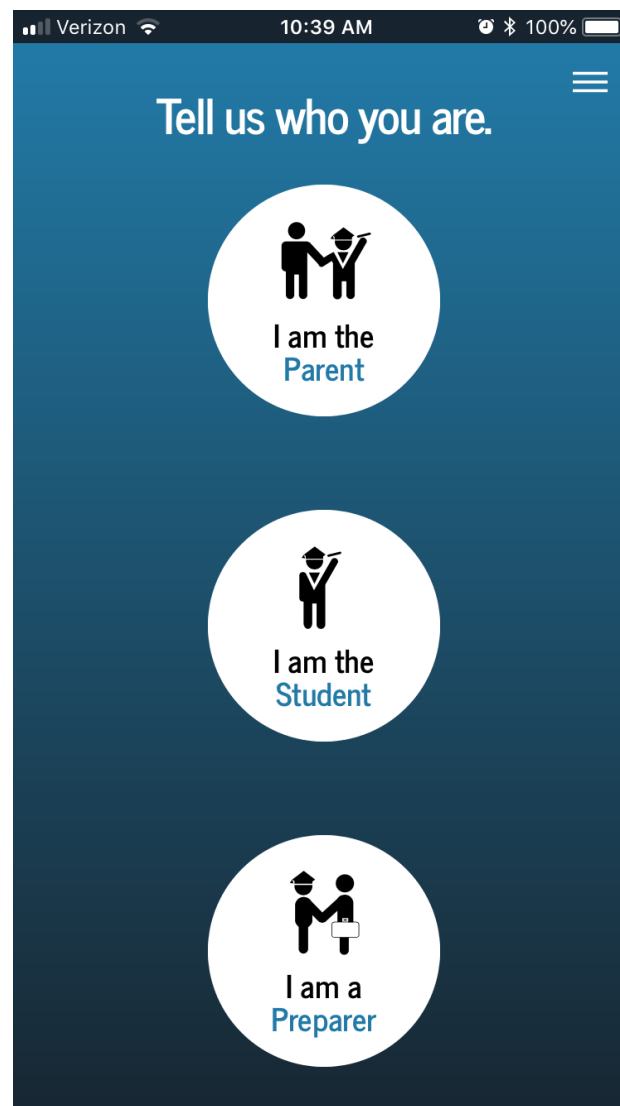
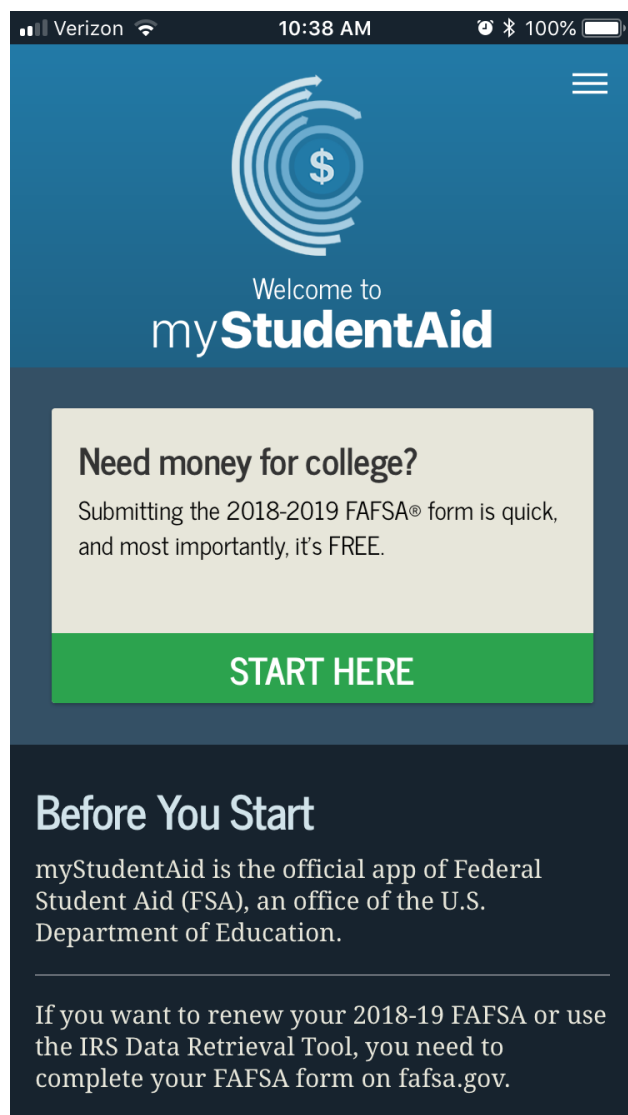
- Fafsa.gov website has been redesigned to fit the screen size and shape of any device
- Online FAFSA form provides faster feedback (e.g., error notifications)
- Automatic-zero expected family contribution (EFC) threshold has increased from \$25K to \$26K

# Tax Assistance

- Federal Student Aid has partnered with the IRS to inform citizens of services available
- Free help with tax filing through the Volunteer Income Tax Assistance (VITA) program



Photo credit: Worthington Libraries





Start the Student's 2018-2019 FAFSA



## Create a save key.

Form Approved  
OMB No. 1845-0001  
App. Exp. 12/31/2019

The save key is a temporary code that lets you come back and finish the FAFSA® form later.

Parents and students share the save key to work on a FAFSA® form together without using each other's FSA IDs.

Create a Save Key

Re-enter the Save Key

NEXT



## Welcome to the 2018-2019 FAFSA®!

It's easy to complete, and we promise to guide you the  
whole way.

### Section 1. Student Information



Section 2. School Selection

Section 3. Dependency Status

Section 4. Parent Information

Section 5. Parent Financials

Section 6. Student Financials

NEXT



## Let's get started!

First, we need some basic information about you.

NEXT

How much did you earn from working in 2016? This amount is your portion of the total of IRS Form 1040-lines 7+12+18 and Box 14 (Code A) of IRS Schedule K-1 (Form 1065).

\$  .00

Please provide a valid response.

How much did your spouse earn from working in 2016? This amount is your spouse's portion of the total of IRS Form 1040-lines 7+12+18 and Box 14 (Code A) of IRS Schedule K-1 (Form 1065).

NEXT

What's your date of birth?

MM/DD/YYYY

02/14/1925



You entered a birth year for the student of 1900 through 1943. If this is correct, click "OK."

OK

NEXT

← BACK

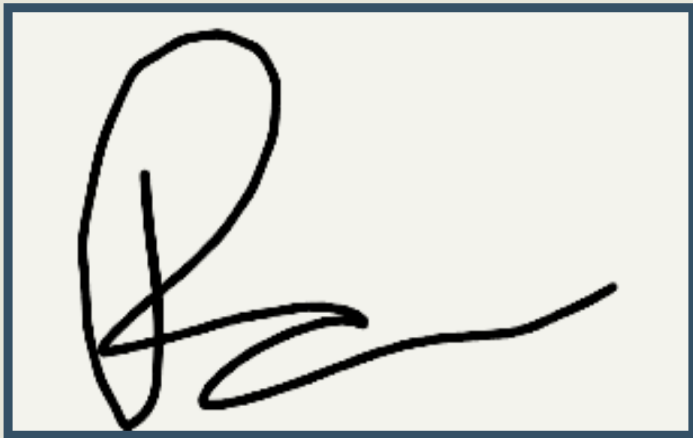
 myFAFSA



Student Signature

Ready to sign your FAFSA®  
form?

Use the box below to record your  
signature.



CLEAR SIGNATURE

SUBMIT

 myFAFSA



Student Signature Submitted



Student Signature Submitted

Your signature has been accepted

Here's What Happens Next:

- We saved your FAFSA® form so you can log out now and let your parent sign the form.
- After your parent completes this step, we will process your FAFSA® form

HOME



2018-2019 Confirmation Page



Congratulations, FSAIC!

Your FAFSA® form was successfully submitted.

Here's What Happens Next:

- We just sent an email confirmation to bzeman18@yahoo.com.
- Within 3–5 business days, we'll send another email to let you know that your FAFSA form has been processed.
- Learn [what happens after you submit your FAFSA](#)

HOME

2018-2019 Confirmation Page

- We just sent an email confirmation to bzeman18@yahoo.com.
- Within 3–5 business days, we'll send another email to let you know that your FAFSA form has been processed.
- Learn [what happens after you submit your FAFSA form](#).

VIEW SUMMARY

Your estimated Expected Family Contribution (EFC) is 000000.



- Based on your EFC, you may be eligible for up to \$6,095.00 of Federal Pell Grant funds.
- Learn about [tax benefits and other types of aid](#) that may be available to you.

HOME

2018-2019 Confirmation Page

- Based on the student's EFC, the student may be eligible for up to \$6,095.00 of Pell Grant.
- Learn about [tax benefits and other types of aid](#) that may be available to the student.
- The student reported being in foster care. Learn about the [opportunities that may be available to the student](#).
- For more information, contact the student's state Education and Training Vouchers (ETV) coordinator.



Don't hesitate to **contact us** if you have any questions. We'd love to help!

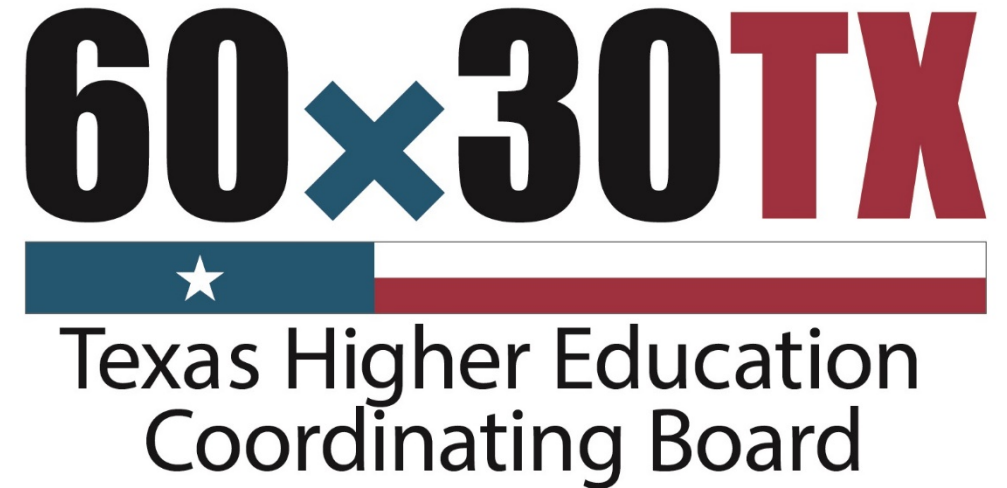
Confirmation Number: F 10200039803 05/21/2018 10:17:25

Data Release Number (DRN): 6185

HOME

# State Financial Aid OnCourse Webinar

Student Financial Aid Programs  
November 6, 2018





FAFSA vs. TASFA

State Priority Deadline

State Grant Programs

State Loan Program

Exemption/Waiver Programs

Resources

# Applying for State Aid

## Free Application for Federal Student Aid – FAFSA

Students who can apply are:

- U.S. Citizens
- Permanent U.S. residents
- Eligible noncitizens

The FAFSA application can be found at: [www.fafsa.ed.gov](http://www.fafsa.ed.gov)

# Texas Application for State Financial Aid – TASFA

Students who can apply are:

- Those classified as Texas residents who are not eligible to complete the FASFA

The TASFA and instructions can be found on the College For All Texans website at: [www.collegeforalltexans.com](http://www.collegeforalltexans.com)

**July 1, 2019 – June 30, 2020**

**Federal Student Aid**

AN OFFICE OF THE U.S. DEPARTMENT OF EDUCATION

**FAFSA®**

PROUD SPONSOR OF THE AMERICAN MIND™

**FREE APPLICATION for FEDERAL STUDENT AID**

**Step One (Student):** For questions 1-31, leave any questions that do not apply to you (the student) blank. OMB # 1845-0001

Your full name (exactly as it appears on your Social Security card) If your name has a suffix, such as Jr. or III, include a space between your last name and suffix.

1. Last name	2. First name	3. Middle initial
--------------	---------------	-------------------

Your permanent mailing address

4. Number and street (include apt. number)

5. City (and country if not U.S.)

8. Your Social Security Number  See Notes page 9.

Your driver's license number and driver's license state (if different from your Social Security Number)

11. Driver's license number

13. Your e-mail address. If you provide your e-mail address, notified by e-mail. Your e-mail address will also be shared with an e-mail address, leave this field blank.

14. Are you a U.S. citizen? Yes, I am a U.S. citizen (U.S. national, citizen? No, but I am an eligible noncitizen. F Mark only one. See Notes page 9. No, I am not a citizen or eligible noncitizen.

16. What is your marital status as of today? I am single ☐ I am married/remarried ☐ See Notes page 9.

18. What is your state of legal residence?  19. Did you become resident of this before January

21. Are you male or female? Male ☐ Female ☐ 22. If fem Serv regis

23. Have you been convicted for the possession or sale of a controlled substance (such as drugs, work study, or loans)? Answer "No" if you have never received federal student aid for federal student aid. If you have a drug conviction for a federal student aid, we will mail you a letter. If you are unsure how to answer this question, call 1-800-4FED-AID.

Some states and colleges offer aid based on the level of your education.

24. Highest school completed by Parent 1

25. Highest school completed by Parent 2

26. What will your high school completion status be when you begin college in the 2019-2020 school year? High school diploma. Answer question 27. General Educational Development (GED) certificate or state

For Help — StudentAid.gov/completafsa

## 2019-2020 TASFA

### Texas Application for State Financial Aid

July 1, 2019 – June 30, 2020

The Texas Application for State Financial Aid (TASFA) is used to collect information to help determine eligibility for state (or institutional) financial aid programs that are administered by institutions of higher education in the state of Texas. Students that are classified as a Texas resident who cannot apply for federal financial aid using the Free Application for Federal Student Aid (FAFSA) are encouraged to complete the TASFA. To review the TASFA filing requirements, visit [www.fafsa.ed.gov](http://www.fafsa.ed.gov) or visit the financial aid office at the institution you plan to attend for the 2019-2020 award year. Please note that Texas residency can only be determined by the institution that you plan to attend. This application cannot be used to determine your state residency status or final eligibility for state aid.

To complete this application, each item within the applicable sections must be answered. For clarification on specific items, please reference the TASFA Notes. If you have further questions, contact the financial aid office at your institution.

The Texas state priority deadline for many institutions of higher education is January 15, 2019 for the 2019-2020 award year. It is recommended that applicants complete and submit this application and any other required documentation to the financial aid office prior to the state priority deadline date.

**STEP ONE: STUDENT INFORMATION** (See Notes for questions 5-6)

1. Last Name	2. First Name	3. M.I.
4. Date of Birth	5. Social Security Number or DACA # or Not Applicable [ ]	6. College Student ID #
7. Permanent Mailing Address		
8. City	9. State	10. Zip Code
11. Phone Number		
12. Email Address		
Alternate Email:		
13. What will your high school completion status be when you begin college in the 2019-2020 school year? High school diploma [ ] General Educational Development (GED) certificate [ ] Homeschooled [ ] (Skip to Question 16) None of the above [ ] (Skip to question 18)		
14. High School Name (if applicable)	16. State (if applicable)	
15. High School City (if applicable)	17. Date of Graduation (HS or GED)	
18. Will you have your first bachelor's degree before you begin the 2019-2020 school year? [ ] Yes [ ] No		
19. What will your college grade level be when you begin the 2019-2020 school year? Never attended college (No college credits) 1st year undergraduate (Up to 30 college credits towards degree) 2nd year undergraduate/sophomore (30-60 college credits towards degree) 3rd year undergraduate/junior (60-90 college credits towards degree) 4th year undergraduate/senior (90-120 college credits towards degree) 5th year/other undergraduate (120 or more college credits towards degree) 1st year graduate/professional Continuing graduate/professional or beyond		
20. What degree or certificate will you be working on when you begin the 2019-2020 school year? 1st bachelor's degree 2nd bachelor's degree Associate degree (occupational, technical program, general education or transfer program) Certificate or diploma Teaching credential (non-degree program) Graduate or professional degree Other/undecided		

2019-20 Texas Application for State Financial Aid (TASFA)

Page 1



# New State Priority Deadline

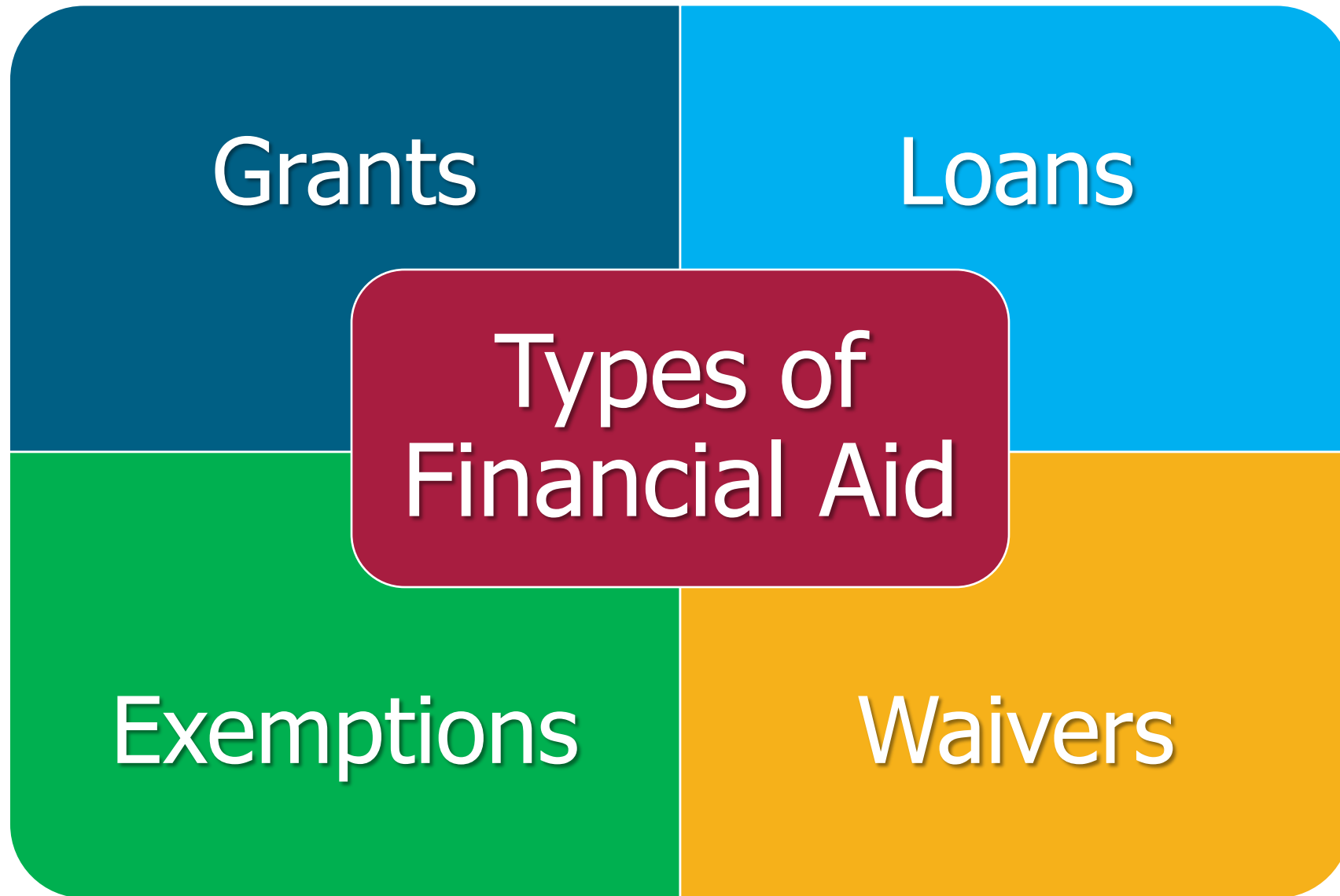


State Financial Aid  
Priority Deadline  
January 15th

Beginning 2019-20 the state  
priority deadline date  
changed from

**March 15 to January 15**

Each institution of higher  
education will define what it  
means to meet the priority  
deadline



# Selective Service Reminder



Encourage all male students to register at the age of 18. Males can register in one of the following ways:

- by checking "Register Me" on the **FAFSA** application
- by obtaining a selective service registration form at a U.S. Post Office
- by completing the reminder **mail-back card** sent to 18 year old males by Selective Service
- by visiting [www.sss.gov](http://www.sss.gov)

# State Grant Programs

Texas Educational  
Opportunity Grant

**TEOG**

Toward EXcellence,  
Access and Success

**TEXAS Grant**

Tuition Equalization  
Grant

**TEG**




# TEOG – Initial Year (IY) Eligibility



Student is classified by the institution as a Texas resident



Student is registered with Selective Service, or exempt



Student has a 9-month EFC of no more than \$5,609




Student is enrolled at least 1/2 time



Student is enrolled in the first 30 SCHs\* or equivalent

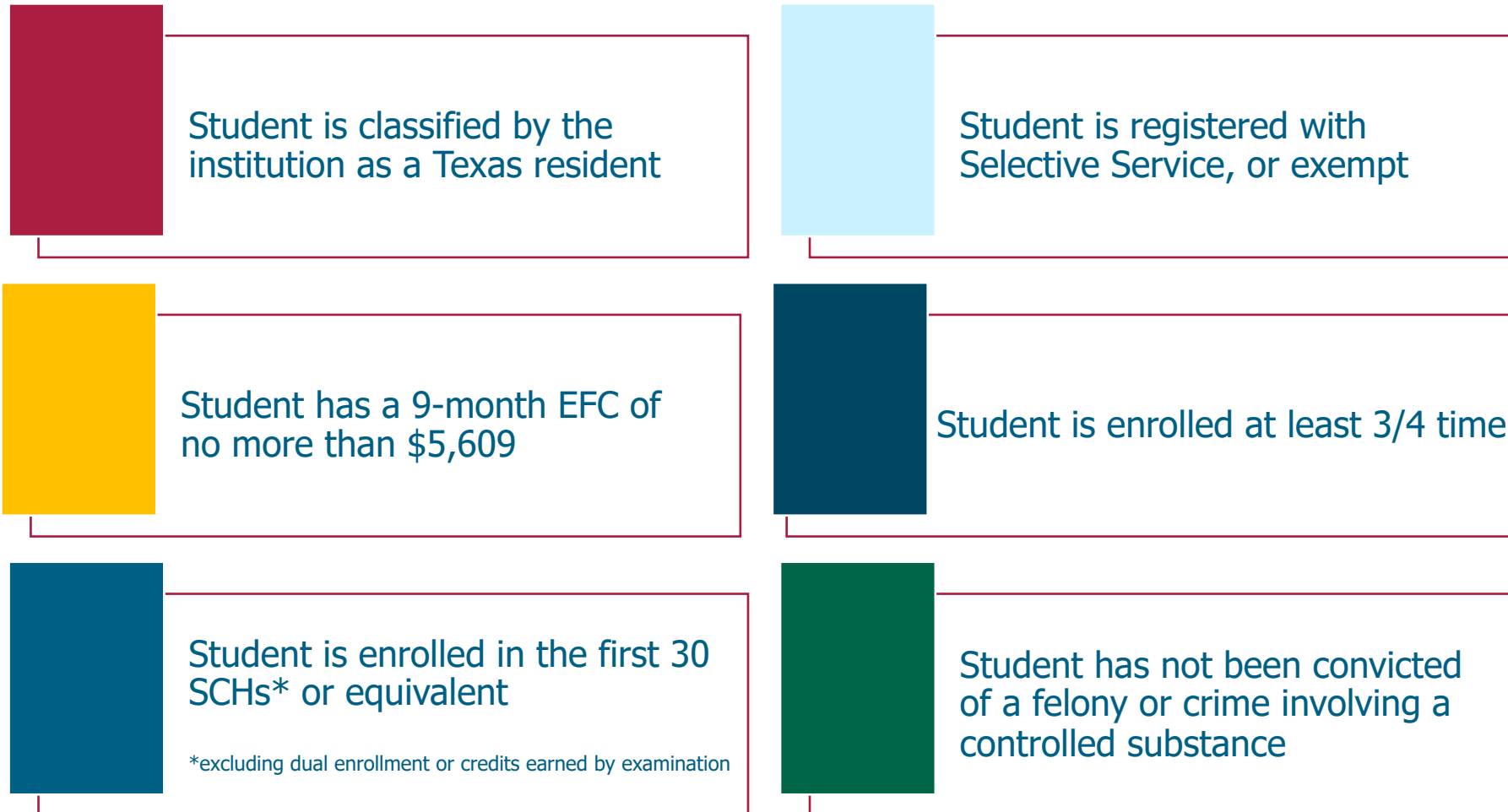
\*excluding dual enrollment or credits earned by examination



Student has not been convicted of a felony or crime involving a controlled substance

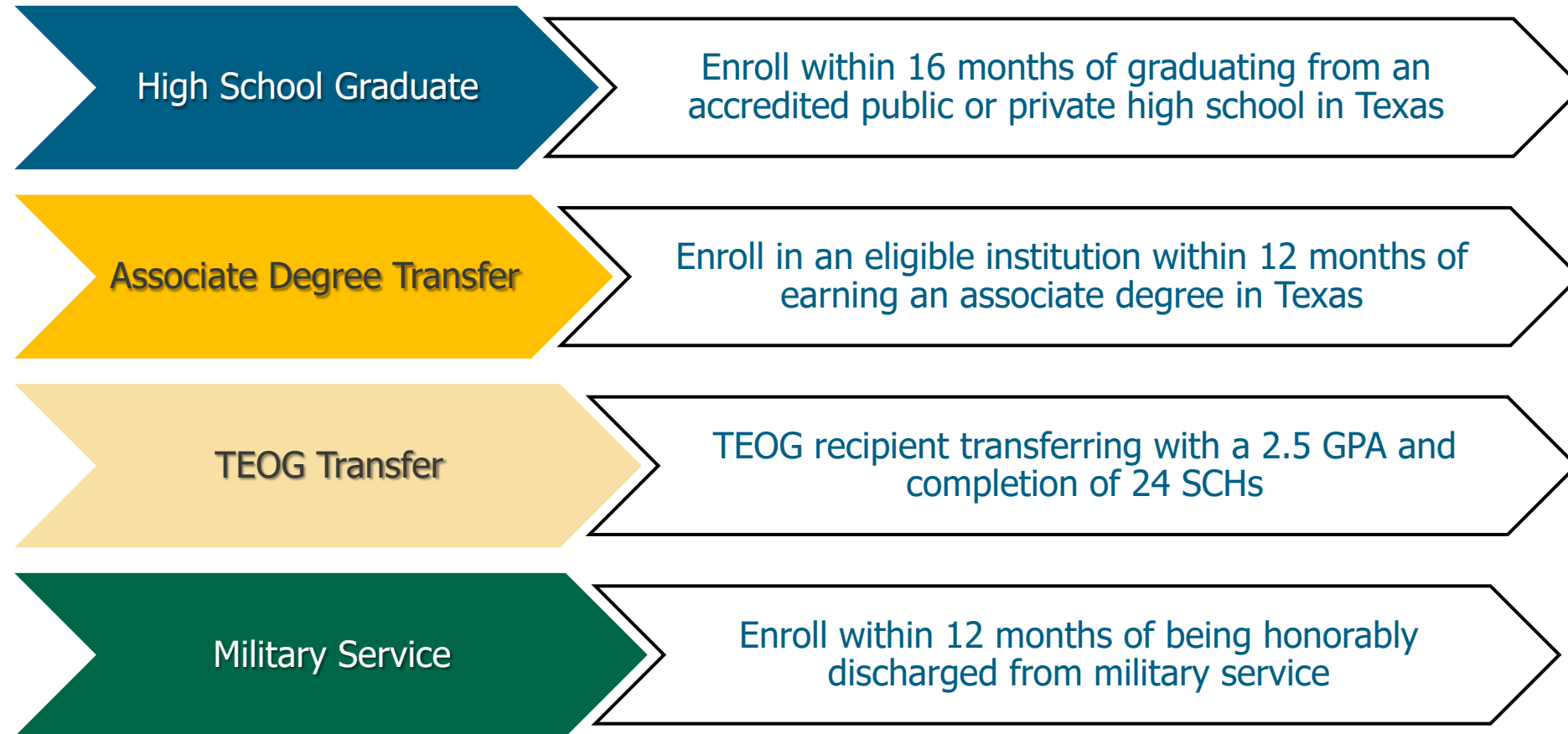
NOTE: Additional requirements may apply so please refer to the program rules and guidelines to ensure compliance.

# TEXAS Grant – Initial Year (IY) Eligibility



NOTE: Additional requirements may apply so please refer to the program rules and guidelines to ensure compliance.

# TEXAS Grant – Initial Year (IY) Pathways



# TEXAS Grant Priority Model Consideration

To receive priority consideration for an IY award, an eligible student must meet the state priority deadline and at least **one** high school graduation requirement in at least **two** of the **Priority Areas**.

PRIORITY AREAS	REQUIREMENT(S)
<b>Advanced Academic Program</b>	<ul style="list-style-type: none"><li>• 12 hours of college credit (dual credit or AP)</li><li>• Complete the Recommended or Advanced High School Program or its equivalent</li><li>• Complete the International Baccalaureate (IB) Program</li></ul>
<b>TSI Readiness</b>	<ul style="list-style-type: none"><li>• Meet the Texas Success Initiatives (TSI) assessment thresholds or qualify for an exemption</li></ul>
<b>Class Standing</b>	<ul style="list-style-type: none"><li>• Graduate in the top 1/3 of the HS graduating class</li><li>• Graduate with a GPA of at least 3.0 on a 4-point scale or the equivalent</li></ul>
<b>Advanced Math</b>	<ul style="list-style-type: none"><li>• Complete at least one math course beyond Algebra II</li><li>• Complete at least one advanced career and technical course, as permitted by the Texas Education Code</li></ul>

# TEG – Initial Year (IY) Eligibility



Student is classified by the institution as a Texas resident



Student is registered with Selective Service, or exempt



Student has financial need



Student is enrolled at least 3/4 time in a degree plan leading to a **first** associate, baccalaureate, master's, or doctoral degree



Student is not concurrently receiving an athletic scholarship



Student is not enrolled in a degree plan that is intended to lead to religious ministry

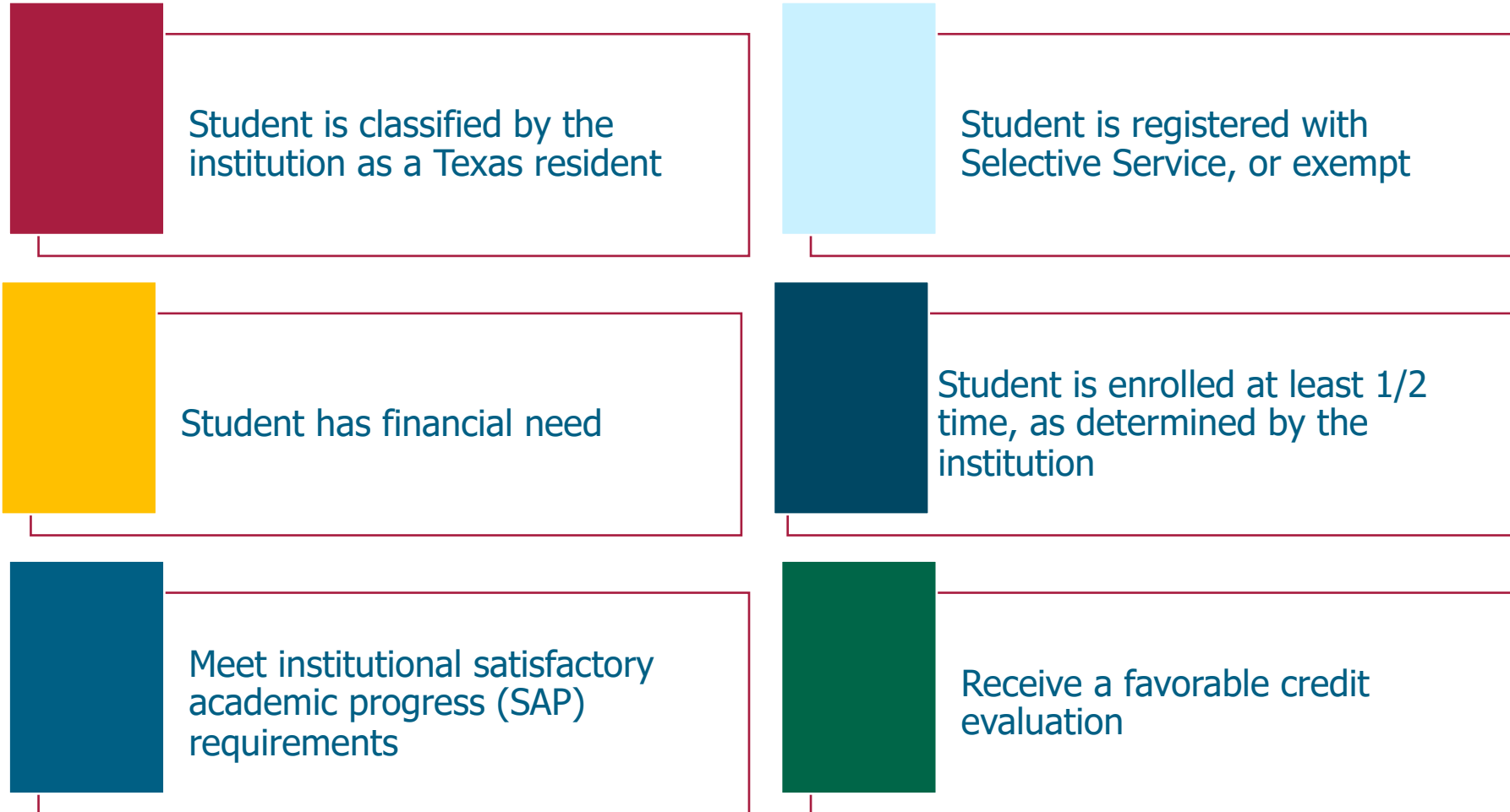
NOTE: Additional requirements may apply so please refer to the program rules and guidelines to ensure compliance.



# Other State Programs



# College Access Loan (CAL) Program



NOTE: Additional requirements may apply so please refer to the program rules and guidelines to ensure compliance.


# College Access Loan (CAL) Program

The CAL Program provides alternative loans to Texas students at public and private institutions.

- Currently, the CAL carries a fixed annual interest rate of **5.3%**
- Borrowers and or co-borrowers, must have a minimum Experian VantageScore of **650** to receive credit approval
- Loan amount can **not** exceed COA

# Exemption and Waiver Programs

There are more than  
**50** exemption and  
waiver programs  
available to students.



**60x30TX**  
Texas Higher Education Coordinating Board

## Exemptions and Waivers

Tec, Section 54.2001 Summary

Texas Education Code (TEC) Section 54.2001 (commonly referred to as SB1210) was enacted fall 2014. The statute retroactively applied an excess hours' limitation and Grade Point Average (GPA) requirement to Exemptions and Waivers programs found in TEC Chapter 54 Subchapter D. The table below identifies which programs were impacted by TEC, Section 54.2001.

**Table Legend**

- M = Mandatory
- \*M = Mandatory waiver if school participates in program.
- O = Optional
- \*O = Optional because no funding available

**Exempt** = Program not subject to SB1210 provisions.

**Impacted** = Program subject to SB1210 provisions.

**Excluded** = TEC, Section 54.2001 only applies to programs in Subchapter D of Chapter 54.

**GPA Only** = TEC, Section 54.2001 GPA limit applies not subject to TEC 54.3014

**N/A** = TEC, Section 54.2001 does not disrupt the contractual agreement -- does not apply

M = Mandatory or O = Optional	E = Exemption or W = Waiver	Program Name	Statute	SB1210	THECB Rules
O	W	100 Mile waiver	<a href="#">TEC 54.0601</a>	Excluded	<a href="#">Ch. 21, Subch. SS</a>
*M	W	Academic Common Market waiver	<a href="#">TEC 54.233</a>	N/A	
O	E	Ad Valorem	<a href="#">TEC 130.0032</a>	Excluded	
M	E	Adopted	<a href="#">TEC 54.367</a>	Impacted	
M	W	Biomedical MD/PhD	<a href="#">TEC 54.214</a>	Exempt	
O	W	Border County / Parish residents of neighboring states attending TX institutions	<a href="#">TEC 54.231(g)</a>	GPA Only	
O	W	Border States' residents attending TX Inst in adjacent county	<a href="#">TEC 54.231(a)</a>	GPA Only	
M	E	Children of Disabled Firemen/Peace Officers	<a href="#">TEC 54.351</a>	Impacted	
M	E	Children of Nurse Faculty	<a href="#">TEC 54.355</a>	Impacted	<a href="#">Ch. 22, Subch. O</a>
M	E	Children of POWs and MIAs	<a href="#">TEC 54.343</a>	Impacted	
O	W	Citizens of Mexico (Pilot)	<a href="#">TEC 54.231(c)</a>	Exempt	<a href="#">Ch. 21, Subch. BB</a>
M	W	Citizens of Mexico in Border Counties	<a href="#">TEC 54.231(b)</a>	Exempt	<a href="#">Ch. 21, Subch. BB</a>

Exemptions and Waivers Summary
1

<http://www.thecb.state.tx.us/reports/PDF/3451.PDF?>

# Helpful Facts about Exemptions and Waivers



Most exemptions and waivers are not need-based aid



**Not** all exemption and waivers are mandatory (some are optional)



Exemptions allow special groups of students to pay a reduced amount of tuition and fees



Waivers allow special groups of **nonresidents** to pay a reduced tuition rate



Most exemption and waiver recipients must meet institutional SAP requirements to continue receiving the award





- Websites
- Institutional Toll Free Number
- How to "CONTACT US"

# THECB Websites

[CollegeforAllTexans.com](http://CollegeforAllTexans.com)

[HHLoans.com](http://HHLoans.com)

[THECB.state.tx.us](http://THECB.state.tx.us)

The screenshot displays the Texas Higher Education Coordinating Board (THECB) website. The top navigation bar includes the 60x30TX logo, a search bar, and links for 'Stay Connected', 'Sign up', 'e-UPD', and 'subscribe'. The main header features the text 'COLLEGE FOR ALL TEXANS' and 'GET THE FACTS' with images of students. A sidebar on the left lists navigation options: 'View My Account', 'Apply for a Loan', 'Loans Online', 'Institutions', 'Forms', 'Other Forms of Financial Aid', 'Loan Repayment Programs', 'Payment Options', 'Repayment and Interest Calculators', and 'Contact Us'. The main content area is titled 'THECB STUDENT LOANS' and provides information about the state-sponsored College Access Loan (CAL) Program, including interest rates and credit requirements. Below this, there is a section for 'Our Mission' and 'Our Work', followed by a 'Learn More' section with a search bar. The bottom of the page features a 'trending topic' section with a keyboard image and a 'Hurricane Harvey Information' link.

# **Financial Aid Services Texas Financial Aid Information Center (TFAIC)**

**For questions call:  
(888) 311-8881**



# How to “Contact Us”

Select "Financial Aid Question" option under **Contact Reason**, to ensure the inquires are routed to our department.

## Why use the “Contact Us” link?

- “Contact Us” is never closed or on vacation
- Inquiries can be tracked and documented

The screenshot shows a web form titled "Contact Us" with a yellow star icon in the top right corner. Below the title is a note: "An asterisk \* by the field indicates a required field!". The form contains several fields: "Received From\*" with a dropdown menu showing "STUDENT"; "Institution" with a text input field; "Contact Reason\*" with a dropdown menu showing "-- please select an item --"; and "Description\*" with a text area labeled "4000 characters max". A list of options is displayed for the "Contact Reason" dropdown, including: "-- please select an item --", "\* Student Loan Question", "\* Financial Aid Question" (highlighted in blue), "\* Student Complaint Against a Higher Education Institution", "Academic Policy-Graduate", "Academic Policy-Health Professions Programs", "Academic Policy-Undergraduate", "Accountability System", "Accreditations status other than at Texas Public School", "Adult Basic Education Programming", "Applying to College", "CBM Reporting", "Complaint Against THECB", "Data Analysis", "Developmental Education", "Educator Preparation", "Employment Opportunities at THECB", "External Relations Inquiry", "Facilities Inventory and Projects", and "Formula Funding". Below the "Description" field is a red note: "Description. If you have a question about the... the last four digits of your SSN instead." Other fields include "Is this a complaint", "Contact Preference", "Salutation\*", "First Name\*", and "Last Name\*", each with a corresponding input field.







A group of students are sitting on bleachers in a school setting. They are using laptops and smartphones. The image has a blue and purple color overlay. The text "Campus-Level Best Practices" and "FAFSA Improvement" is overlaid on the image.

# **Campus-Level Best Practices**

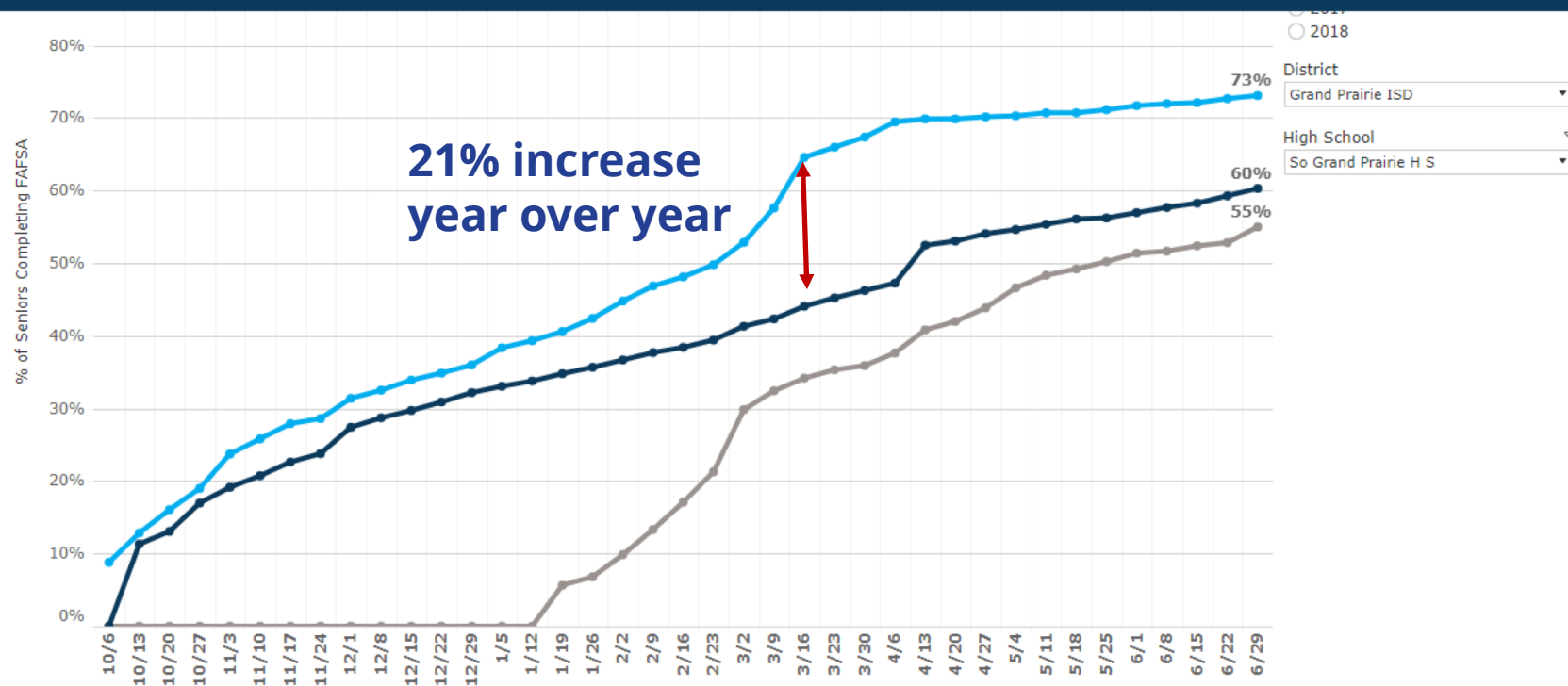
## **FAFSA Improvement**

# Effective Strategies to Increase FAFSA Completion



[ABOUT](#) [STUDENTS](#) [PARENTS](#) [EDUCATORS](#) [RESOURCES](#) [FAQS](#) [PARTNERS](#) [EN ESPAÑOL](#)

[APPLY NOW](#)



Please note report uses the publicly available Department of Education data as published in the year the data measures, which differs slightly from the individual student data advisors see on their Counselor Suite portal.

# What Strategies Did We Use?

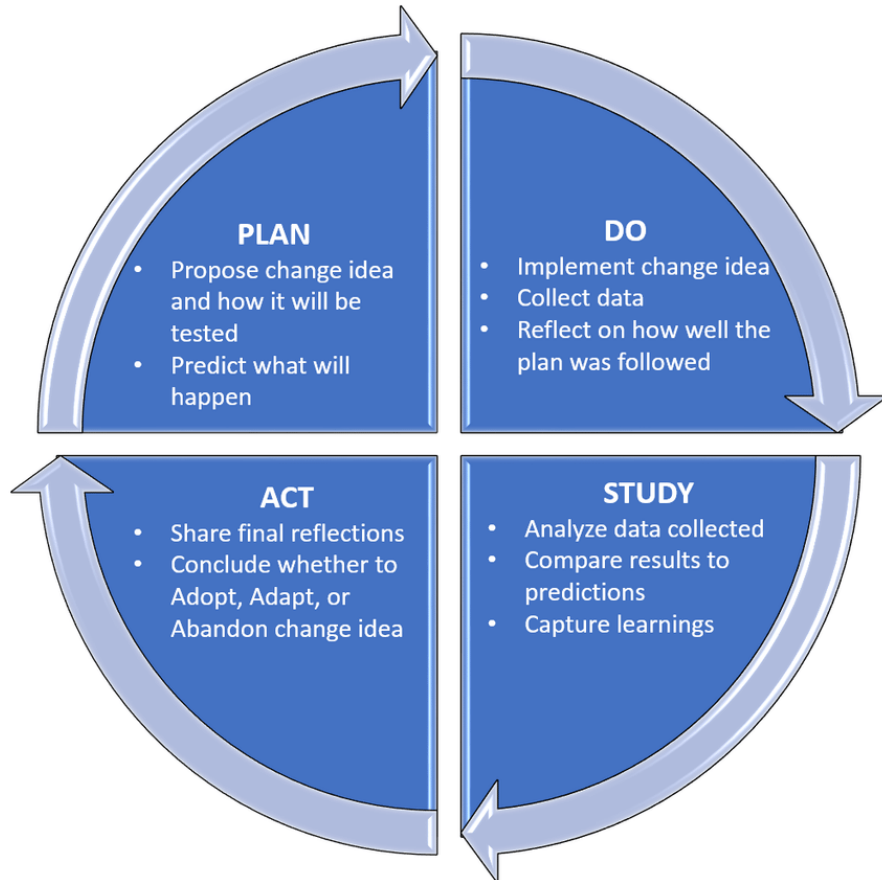
- FSA ID workshops, FAFSA night
- E-mails to senior families
- Incentive programs for FAFSA completion
- Presentations in Econ classes
- Meet 1 on 1 with student, then have them start FAFSA and complete student part
- Follow up phone call to parent/guardian about completing FAFSA

# Leveraging TEKS to increase FAFSA completion

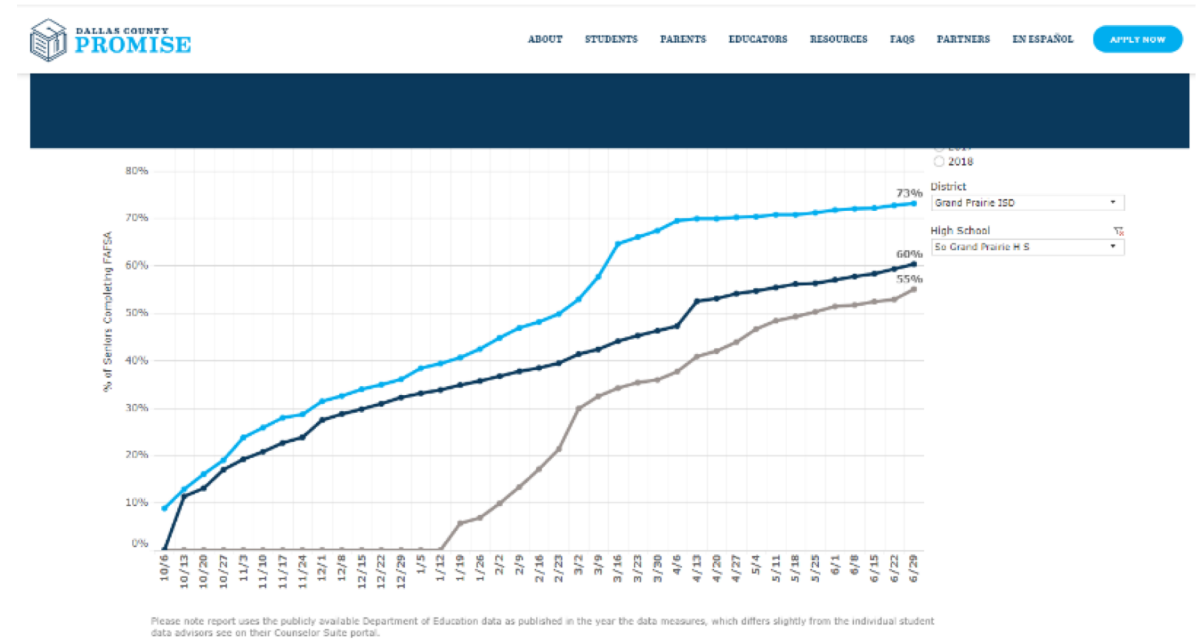
- (21) Personal financial literacy. The student understands the various methods available to pay for college and other postsecondary education and training. The student is expected to:
  - (A) understand how to complete the Free Application for Federal Student Aid (FAFSA) provided by the United States Department of Education;
  - (B) research and evaluate various scholarship opportunities such as those from state governments, schools, employers, individuals, private companies, nonprofits, and professional organizations;
  - (C) analyze and compare student grant options;
  - (D) analyze and compare student loan options, including private and federal loans;
  - (E) research and evaluate various work-study program opportunities; and
  - (F) investigate nontraditional methods of paying for college or postsecondary education and training.

# Resources for your tool belt

When planning events/interventions use a PDSA



Track your progress using a run chart





# WEBINARS IN 2018-2019

- DECEMBER 4<sup>TH</sup>, 2018: SUCCESSFUL COURSE PLANNING & ENDORSEMENTS
- JANUARY 8<sup>TH</sup>, 2019: SCHOLARSHIPS & FINANCIAL AID
- FEBRUARY 5<sup>TH</sup>, 2019: ADVISING & TEACHING CAREER PATHWAYS
- MARCH 5<sup>TH</sup>, 2019: ASSESSMENTS & TEST TAKING STRATEGIES
- APRIL 2<sup>ND</sup>, 2019: ESSAYS, WRITING SAMPLES & RESUMES
- MAY 7<sup>TH</sup>, 2019: COLLEGE READINESS & THE TSIA EXAM
- JUNE 4<sup>TH</sup>, 2019: ADVISING STUDENTS WITH UNIQUE NEEDS & CIRCUMSTANCES





# Questions?

Next webinar will be on December 4<sup>th</sup>, 2018 10:00 am  
**SUCCESSFUL COURSE PLANNING & ENDORSEMENTS**